

# WARRANTY BOOKLET



Asian Paints Apcolite Rust Shield is a PU based anti-rust enamel, which can be directly applied on a metal surface without applying a primer. Its excellent adhesion, quick drying properties make it ideal choice for anyone



No Primer  
Required



Quick Drying  
Time



Strong  
Adhesion





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## Warranty Document - Apcolite Rust Shield

### Extent Of Warranty

The warranty shall apply where

- a) The Total Purchase of Apcolite Rust Shield exceeds 4 liters for single surface
- b) For surfaces where quantity exceeds 50 liters, warranty is applicable subject to satisfactory pre inspection of the surface to be painted by Company's representative.
- c) The company will provide replacement paint and labour for re-application of coating, as may be necessary to set right the Paint Failure in the affected portion only in accordance with liability as indicated in the "Liability" section
- d) Throughout this warranty the words "Paint Failure" shall mean any of the following occurring, subject to the other conditions laid under this warranty
  - Film integrity, flaking and peeling of the paint Apcolite Rust Shield caused after applying the same in prescribed manner as mentioned later in the warranty document
  - Rust streaks and rust spots spreading on the metal surface post application of Apcolite Rust Shield
  - Loss of Metal Surface post application of Apcolite Rust Shield
- e) Warranty shall be applicable if the cumulative rust effected area is greater than 5% of the total area.
- f) The warranty will be applicable only to surfaces that are part of the regular decorative usage in houses like grills, gates, doors etc. Other metal surfaces like pipes, tanks etc will not be covered as part of the warranty.
- g) Warranty will be provided only on areas where the integrity of the surfaces is maintained. Surfaces that are damaged by rust prior to application of the product will not be considered.



## **Commencement And Duration**

- a) The warranty shall commence on the date (“the commencement Date”) that the consumer telephonically lodges his warranty with Company contacting 1800-209-5678 and furnishing all the purchase and personal details requested by the company. For the warranty to be valid, registration needs to be completed within 7 days of application of Apcolite Rust Shield
- b) The company may at its own discretion may appoint a person to inspect and validate the application of Apcolite Rust Shield as per the directions specified
- c) The warranty shall be for a period of 2 years from the commencement date
- d) Where any claim arises during the warranty period, the period will not start afresh after settlement of the claim



## **Considerations Under Warranty**

1. Warranty will not be covered for damages due to physical wear & tear due to handles and latches

## Application Procedure for Apcolite Rust Shield

1. **CLEANING:** Remove existing paint, loose rust, mill scale from the metal surface by chipping / scraping. Use wire brush / machine tool to smoothen the rust pikes and sharp edges from the rusted surface. **These rust pikes and sharp edges don't coat completely and hence cause gaps which result in exposure and rust, rendering warranty not being applicable.** In case of welded joints, ensure sharp edges / pikes are smoothened with machine tool. Sand the surface with Emery paper 180 and wipe clean. Clean the surface using solvent to remove greasy deposits, fine particle and dust. Ensure the surface is clean and dry before painting.
2. Apply Apcolite Rust Shield as such without dilution on welded joints, sharp edges and highly corroded areas as spot painting before actual application of Top Coats. These welded joints are highly susceptible to corrosion and hence for better protection spot painting of these welded joints needs to be done. Allow it to dry for 6 - 8 Hrs. Apply 3 coats of Apcolite Rust Shield as such without dilution with an interval of 6-8 Hrs. between successive coats.

## Liability

The companies' liability will reduce over a period of 2 years as mentioned in the table below

Period	Liability
First 6 months	100% of replacement cost
7 <sup>th</sup> month to 12 months	75% of replacement cost
13 <sup>th</sup> month to 18 months	50% of replacement cost
19 <sup>th</sup> month to 24th month	25% of replacement cost

- a) The replacement cost would be the material cost of Apcolite Rust Shield and the labor required to set the right area of paint failure only at the time of lodgment of claim
- b) The labor rate will be determined by the company and will be reflection of the current market rate prevailing and will not be disputed by consumer. The labour rate would be a per sqm basis or daily wage rate. The customer will be liable for balance cost which are Company's obligation as indicated above.
- c) The company will not be liable for indirect or consequential loss or damages to consumer
- d) The company will be liable for any rust that has spread for more than 5% of the

total area. For eg if the total single surface area painted with Apcolite Rust Shield is 9.3 sqm, the company is liable only if the total area covered by rust exceeds 5% ie is more than 0.46 sqm across the surface.

The percentage of rust will be determined by the representative of Asian Paints. Areas effected by rust will be identified by rust streaks, blisters caused by rust, flaking **caused** by rust or any other symptom as deemed by the company.

## Exclusions

- a) The warranty will not cover areas which are prone to regular wear and tear like locks, handles etc which are subject to regular movement
- b) The Warranty will cover only manufacturing defects of Apcolite Rust Shield and will not cover any defects arising out of factors out of control of the Company, including but not limited to:
  - i. Natural calamities such as earthquakes, cyclones
  - ii. Failure or defects in the structure or previous coating
  - iii. Vandalism
  - iv. Acts of God
  - v. Abuse or negligence by the Customer
  - vi. Causes other than defects in the Apcolite Rust Shield
  - vii. Improper surface preparation
  - viii. Surface with contaminants and not dry
  - ix. Normal wear and tear
  - x. Any act or omission on the part of the Contractor/Painter
  - xi. Compromised surfaces

## Miscellaneous

- a) This Warranty disclaims any liabilities, contracts, tort or otherwise including negligence and strict liability and the Company makes no warranty or merchantability or of fitness for any particular purpose. There are no warranties expressed or implied under law, which extend beyond the warranty set out herein.
- b) If any dispute arises between the Company and the Customer, in respect of the above Warranty, Company's assessment shall be final and binding.
- c) In case of any disputes arising out of or in relation to the Warranty, the same shall be subject to the exclusive Jurisdiction of the courts of Mumbai.



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**FOR EXPERT SOLUTIONS, CALL 18002095678**